

# Quality & Environmental Policy

**Sistemas de Filtro y Tratamiento de Fluidos, S.L** belongs to the MAT HOLDING Group and is a leading company in the sector, with over 85 years' experience in the field of water infrastructure. We specialise in the design and manufacture of sustainable technologies and products specific to water treatment, and filtration and optimization systems. Our products are sold under the STF and VICAN labels and adapted to market demand, thus offering tailor-made solutions for both industrial challenges and irrigation or municipal needs, under the common banner of our unwavering commitment to the quality and reliability of our products.

All our products are manufactured in the facilities in La Armentera Industrial Estate: a factory based in Monzón (Huesca) comprising a total area of 60,000 m<sup>2</sup>. On this site, there are 10 different warehouses (a total area of some 15,000 m<sup>2</sup>) housing the different departments and services serving the STF and VICAN brands.

We believe proper Quality and Environmental management are essential to the success of the company. That is why we implemented a Quality and Environmental Management System based on the standards **UNE-EN ISO 9001:2015, UNE-EN ISO 14001:2015 and UNE-EN ISO 3834-2**.

**Sistemas de Filtrado y Tratamiento de Fluidos S.L** established its Quality and Environment Policy around the following principles:

- / **Innovation**: the key to ensuring sustainable development of our company and society-at-large.
- / **Being engaged** with all our stakeholders, always seeking to generate added value. Our everyday relationships are based on transparency, humility and honesty.
- / **Trust**: this is the basis of the everyday activity between the group and the collectives with which it interacts - employees, shareholders, distributors, suppliers, customers, the Administration and society-at-large. This trust could not be forged without communication, integrity and respect.
- / **Ensuring** the management system remains an integral part of overall company management.
- / **Fostering** the internationalization of the company.
- / **Improving** profitability.
- / **Continuously improving** performance in occupational risk prevention; the protection of people and infrastructures; the environment and use of natural resources; and product and service quality. Objectives are established for this and the means to achieve them provided.
- / **Improving** service quality through focusing on the client and other interested parties, to meet their needs and expectations.
- / **Retaining** our clients.
- / **Always complying** with all legal and other requirements (in particular, UNE-EN ISO 3834-2), as well as any other commitments that may be made.
- / **Managing** talent through informing, training and sensitising staff, in order to improve their preparation and motivation, so they can make a decisive contribution to achieving the established objectives.
- / **Ensuring** environmental protection and the prevention of pollution, as well as a sustainable use of resources and contribution to mitigating climate change.
- / **Disclosing** this Policy within the organisation (and to interested parties), and ensuring it is available, current, known and understood by the staff, and applied.

Monzón, 06 October 2022

Candi Cervera  
Managing Director